

THORNLEIGH VET HOSPITAL POLICY



Refer a Friend

Boarding

If a new client selects “word of mouth” as their “how did you hear about us” option on the new client form and specifically states who referred them, both the new client and referrer (client or non-client) receive a complimentary night of boarding for one pet. The client can elect whether this pet is a cat or dog. This applies to non-peak only although can be used in peak times with the owners paying the price difference. A credit for the night’s boarding will be added to the client’s file and does not expire. An email will be sent to the referrer to inform them of their reward for referral. If the referrer is not a client their email address must be provided to receive the reward.

Vet Services

If a new client selects “word of mouth” as their “how did you hear about us” option on the new client form and specifically states who referred them, both the new client and referrer receive a \$20 credit on their file to be used on any service or product under the Thornleigh Vet Hospital banner. An email will be sent to the referring client to inform them of their reward for referral.